

**Rachel Hienz**, is the Assistant Training Director for the International Brotherhood of Electrical Workers, Local Union #5 (<https://ibewlocal5jadc.org>), at the Joint Apprenticeship Training Center (JATC), on Pittsburgh's south side. Before taking on her current role, she worked in the field as a commercial construction electrician for over 20 years and was a part-time and full-time instructor at the JATC for most of that time. She is a product of the IBEW Local #5 apprenticeship program, becoming a journeyman wireman in 2001. She also earned her B.A. in Journalism and Communications in 1990 and her M.Ed. in Adult Learning and Training in 2021, both from Point Park University.

